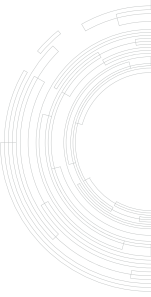


CENTRAL FLORIDA - HQ
2711 rew circle
ocoee, fl 34761

TAMPA
500 e. kennedy blvd, suite 300
tampa, fl 33602

O 407.265.2000
O 888.298.9696
F 407.667.0797
W www.i-techsupport.com



It is my pleasure to introduce i-Tech Support, Inc.

Established in 1999, i-Tech Support, Inc. offers world-class technology to help organizations achieve more. We help organizations achieve more of their goals in less time by providing the technology, expertise and solutions to solve IT challenges, innovate competitively and build new pathways to success.

Founded from a vision of making enterprise-level technology accessible to organizations of every size, today i-Tech is a full service technology firm supporting clients in every industry across the United States. i-Tech currently has dedicated divisions to managed IT support, advanced technology, cybersecurity, cloud technology, network assessments, software and consulting services, making us a unique partner. We are a recognized Cisco Certified Premier Partner, a Microsoft Gold Certified Partner, and an Acumatica Gold Partner. We are also accredited members of the MSP Alliance and the VentureTech Network.

i-Tech is renown for professionalism, business acumen, accountability and technical expertise in the IT industry as a result of our Total Technology Support approach. Experience, certification and partnerships with industry-leading technologies have allowed us to serve clients white-glove care. In addition, our diverse team of business leaders, technology experts and specialists combine the skills, certifications and experience to provide technology support, resolve IT challenges, minimize expenses, and help organizations innovate intelligently.

Coupling leading industry insights and unparalleled customer satisfaction, i-Tech leverages over 125 years of experience into the design, optimization, evolution, management and security of business technology. By aligning goals with certified expertise, industry-leading brands and strategic partners, i-Tech supports you with the technology to achieve more.

On behalf of the entire team at i-Tech Support, Inc., thank you for this opportunity to provide your organization with our world-class Total Technology Support. We look forward to supporting you!

Sincerely,

A handwritten signature in black ink, appearing to read 'D. Stockman'.

Daniel Stockman
President and COO
i-Tech Support, Inc.

i-Tech Support, Inc 2016 Menu of Services

Consulting

- Technology Consulting
- Business Process Review
- Telecom Expense Consulting
- Marketing Success Planning
- RFP Development
- ERP Software Selection Assistance

Managed IT Services

- TTSPremier
- CyberSecure Managed Security

Advanced Technology Services

Professional Services

Network Design

- Secure Network Design
- Cisco Validated Network Design

Assessments

- Network Assessment
- Telecom Expense Audit
- Information Security Audit
- Penetration Testing
- Vulnerability Scanning

Demonstrations

- Collaboration Demo
- Cloud Demo
- ERP Software Demo

Business Solutions

Communication

- Collaboration and Unified
- Communication Systems
- Video and Web Conferencing
- Hosted PBX/Voice (VoIP)

Data Center and Virtualization

- Unified Computing (UC) and Server Systems
- Unified Fabric
- Storage Area Network (SAN)
- Virtual Networking
- Desktop Virtualization

Cloud: Hybrid or Solo Cloud

- Custom Cloud (Hosted)
- Private Cloud Infrastructure
- Public Cloud
- Hosting & Co-Location

Service

- Cloud Migration
- Cloud & Systems Management

Enterprise Networking

Design

- Secure Network Design
- Cisco Validated Network Design

Deploy:

- Enterprise (Private) Network
- Wireless (LAN) Network
- Unified Access
- Intelligent WAN
- Mobility
- Go Wireless
- High Performance 802.11ac
- Information Security

Manage

- Meraki Cloud Managed Networking
- Application Networking Services
- Advanced Network Monitoring

Support

- Cisco SmartNet Services

Telecom

- Telecom Expense Management
- Telecom Expense Audit
- Telecom Expense Management

Finance

- Sales Tax Solution
- Credit Card Processing
- B2B Gateway
- Low Interest Equipment Financing

Products

- Switches
- Routers
- Firewalls
- Servers
- Storage Devices
- Access Points
- Accessories
- Endpoints / Phones / Conferencing
- Desktops / Tablets
- Microsoft Office
- IOS&NX-OS
- Cisco ONE Software

Software

Enterprise Resource Planning (ERP) Products

- Acumatica Cloud ERP
- Adv. Financial Management Suite
- Advanced Distribution Suite
- Advanced Manufacturing Suite
- CRM Suite
- Project Accounting
- Avalara Sales Tax Solution
- American Payment Solutions
- B2B Gateway

Services

- ERP Software Selection Assistance
- ERP Software Project Management
- ERP Software Implementation
- ERP Software Development

Productivity

- Microsoft Office

Networking

- IOS&NX-OS

Infrastructure

- Cisco ONE Software

Cybersecurity

LAN Security

- CyberSecure Managed Security
- Enterprise Network Security
- Firewall Implementation, Next Gen Threat Defense, IPS/IDS, Secure Wireless, BYOD NAC
- Advanced Endpoint Protection
- BitDefender Antivirus & Anti-Malware
- Endpoint Protection, Content Filtering, eMail Security
- Mobile Device Management (MDM)
- Managed Backup and Replication

WAN Security

- Bandwidth Monitoring
- Environmental Monitoring
- OpenDNS Umbrella Coverage

Assessments

- Penetration Testing
- Information Security Audit
- Vulnerability Scan

Education

- Security Awareness Training
- Security Policy Development

i-Tech Support, Inc
NAICs CODES (Primary Services in Bold)

517: Telecommunications

5171: Wired Telecommunications Carriers

51711: Wired Telecommunications Carriers

517110: Wired Telecommunications Carriers

5172: Wireless Telecommunications Carriers (except Satellite)

51721: Wireless Telecommunications Carriers (except Satellite)

517210: Wireless Telecommunications Carriers (except Satellite)

5174: Satellite Telecommunications

51741: Satellite Telecommunications

517410: Satellite Telecommunications

5179: Other Telecommunications

51791: Other Telecommunications

517911: Telecommunications Resellers

517919: All Other Telecommunications

518: Data Processing, Hosting and Related Services

5182: Data Processing, Hosting, and Related Services

51821: Data Processing, Hosting, and Related Services

518210: Data Processing, Hosting, and Related Services

519: Other Information Services

5191: Other Information Services

541: Professional, Scientific, and Technical Services

5415: Computer Systems Design and Related Services

54151: Computer Systems Design and Related Services

541511: Custom Computer Programming Services

541512: Computer Systems Design Services

541513: Computer Facilities Management Services

541519: Other Computer Related Services

5416: Management, Scientific, and Technical Consulting Services

54161: Management Consulting Services

541613: Marketing Consulting Services

541614: Process, Physical Distribution, and Logistics Consulting Services

541618: Other Management Consulting Services

54162: Environmental Consulting Services

541620: Environmental Consulting Services

54169: Other Scientific and Technical Consulting Services

541690: Other Scientific and Technical Consulting Services

5419: Other Professional, Scientific, and Technical Services

54199: All Other Professional, Scientific, and Technical Services

541990: All Other Professional, Scientific, and Technical Services

5614: Business Support Services

56199: All Other Support Services

561990: All Other Support Services

44312: Computer and Software Stores

443120: Computer and Software Stores

811212: Computer and Office Machine Repair and Maintenance